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## TechQuest Mailbox – Topic and Keyword List

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Send your email request to [TechQuest@visa.com](mailto:TechQuest@visa.com) and include one of the Keywords listed below in the subject line of the email.

Topic	Keyword	Description
<b>Visa Europe Questions</b>	<b>VEQUES</b>	Questions related to implementing a product or service in Visa Europe.
<b>ATM</b>	<b>VATM</b>	Questions regarding Automated Teller Machines to include unattended devices that dispense cash.
<b>Common Core Definition</b>	<b>CCD</b>	Questions related to the EMV <sup>®1</sup> Common Core Definitions specifications (CCD).
<b>Common Payment Application</b>	<b>CPA</b>	Questions related to the EMV Common Payment Application specification (CPA), including how it relates to CCD.
<b>dynamic Card Verification Value 2</b>	<b>DCVV2</b>	Questions related to the use of battery powered cards that can generate dynamic Card Verification Values, instead of using a static CVV2.
<b>Level 3 (L3) Test Tools</b>	<b>L3TESTFILE</b>	Questions related to Level 3 (L3) test set files and test card images.
<b>Mobile POS</b>	<b>MPOS</b>	Questions related to the Visa mobile point of sale (mPOS) program. Visa mPOS enables smartphones, tablets, and dedicated wireless devices to accept payments without the need for a full payment terminal.
<b>North America Transit</b>	<b>NATRANSIT</b>	Questions related to transit implementations in North America.
<b>Personalization – VSDC</b>	<b>VPAPERSO</b>	Personalization of smart card applications using Common Personalization approach defined in EMV Card Personalization Specification (EMV-CPS) or in Visa’s VSDC Personalization Specifications
<b>Prepaid Chip Specifications</b>	<b>VPRE</b>	Questions regarding the Visa Prepaid Chip Specification or Prepaid Host Implementation Guide.

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<sup>1</sup> EMV is a registered trademark or trademark of EMVCo LLC in the United States and other countries.

Topic	Keyword	Description
<b>Tap to Phone</b>	<b>TAP2PHONE</b>	Questions related to the Visa Ready Visa Tap to Phone program. The Visa Tap to Phone program allows merchants to accept Visa contactless payments directly on their NFC-enabled consumer mobile devices without the need for additional connected devices, dongles, or attachments.
<b>Tap to Phone Kernel Specification</b>	<b>T2PKERNEL</b>	Questions related to the <i>Visa Ready Tap to Phone Kernel Specification</i> . The specification defines the technical differences between the VCPS contactless kernel and the contactless kernel for Visa Tap to Phone programs that use the NFC capabilities of the mobile device to process Visa contactless transactions.
<b>Transaction Acceptance Device Guide</b>	<b>TADG</b>	POS terminals and other acceptance devices for sales of goods and/or services. Questions regarding content of the Transaction Acceptance Device Guide.
<b>Vendor Registration &amp; Licensing</b>	<b>LICENSING</b>	Companies that are interested in licensing Visa technology specifications or have questions related to licensing.
<b>Visa Biometric Specifications</b>	<b>BIOSPECS</b>	Questions regarding Visa's biometrics specifications, such as the Visa Biometric Card Specification, [VBCS] or Visa Biometric Sensor-on-Card Specification [VBSS].
<b>Visa Card Production Guide</b>	<b>VCPG</b>	Questions regarding the Visa Card Production Guide.
<b>Visa Contactless Payment Specification</b>	<b>VCPS</b>	Questions regarding the Visa Contactless Payment Specification (VCPS).
<b>Visa Contactless Transit Kernel Specification (VCTKS)</b>	<b>VCTKS</b>	Questions regarding the Visa Contactless Transit Kernel Specification (VCTKS).
<b>Visa Fleet Chip Enhancements</b>	<b>FLEET</b>	Questions about the Visa Fleet Chip Enhancements (VFCE), including questions about the personalization of the data elements ASRPD (tag '9F0A'), Prompting (tag 'DF30'), and Purchase Restrictions (tag 'DF32').
<b>Visa Integrated Circuit Card Specification (VIS)</b>	<b>VISSPEC</b>	Questions related to the Visa Integrated Circuit Card Specifications.
<b>Visa Mobile Payment Applet</b>	<b>VMPA</b>	Questions regarding the Visa Mobile Payment Applet (VMPA).
<b>Visa Ready QR Code Self-Test Kit User Guide</b>	<b>VREADYQR</b>	Questions related to the QR Code self-test kits for application developers and merchants.
<b>VSDC Applet</b>	<b>VAPPLET</b>	Any topic related to Visa's VSDC payment applet as used on Visa GlobalPlatform cards.

<b>Topic</b>	<b>Keyword</b>	<b>Description</b>
<b>VSDC Certification Authority</b>	<b>CERTA</b>	Visa's CA for EMV Chip based certificates used in VSDC smart card and EMV Chip terminal applications.
<b>VCPS with SECCOS</b>	<b>SECCOS</b>	Questions regarding the Visa Contactless Payment Specification (VCPS) used with SECCOS.

**Note:** Do not include more than one Keyword per email request. If none of the above Keywords are identified in the subject line of the email, TechQuest will automatically reply with a generic response directing you to resubmit the request with a specific Keyword. This is also a convenient way to get the most current list of topics.

The following email contacts do not use TechQuest, but may also be useful for technical questions:

- [cloud@visa.com](mailto:cloud@visa.com) – Questions related to Visa Cloud-based payment and the Visa Cloud-based Payments Contactless Specification (VCPCS).
- [tokenserviceprovider@visa.com](mailto:tokenserviceprovider@visa.com) – Questions related to Token Service Providers (TSPs).
- [visaready@visa.com](mailto:visaready@visa.com) – Questions related to Visa Ready.